A guide to Smart Meters

severn wye



An Easy Read Guide

About this leaflet



This leaflet tells you about Smart Meters and how to get one.



This is an easy read version of another leaflet by Severn Wye.



You might like to have someone with you when you look at this leaflet.

What are Smart Meters?



Smart meters are a new way of showing you how much energy you are using.



They show you how much money you are spending on your energy.



This can make it easier for you to know where you are using your energy and stop any energy waste.



Smart meters send your energy usage to your energy supplier meaning you don't need to!

How do smart meters help me?



Smart Meters look like a small screen which can be plugged in anywhere in your home.



Smart Meters make it easier to see where you are using a lot of energy and might want to make changes to reduce it.



Smart Meters send your energy data to your energy supplier in a safe way.



Your Smart Meter can be used with any energy supplier. But it is always worth checking with them.

Why are smart meters good for Great Britain?



Smart Meters will change how we all use energy and will help everyone be smarter with their energy.



Energy suppliers will know more about people's energy use and so there will be less waste.



Smart Meters will help everyone make energy savings which will save people money and is also good for the planet.

How do I get a Smart Meter?



Smart Meters are free. All you need to do is contact your energy supplier and ask for one to be installed.



Before they come to install it:

Agree a time and date with your energy supplier for them to install it.



Make sure you know where your current meters are to show the installer.



The installer will show you an identity card when they arrive. Or you can ask them to show you it.



The installation takes about 2 hours and your energy supply will be turned off for a short time.



The installer will do a safety check on your gas appliances as part of your installation.



Once fitted, your installer will show you how to use your Smart Meter.

Talk to us

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This leaflet was written by Severn Wye which is an energy charity.



We can visit your home and talk to you about Smart Meters.



You can call us for free -
0800 500 3076



You can find out more on our website -
www.warmandwell.co.uk